

hexbyte Privacy Policy

Version: 1.0

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hexbyte (“hexbyte”, “we”, “us”, or “our”) is committed to protecting your privacy. This Privacy Policy governs how we collect, use, disclose, and safeguard your personal information when you use our software services, including our applications, platforms, and related services (collectively, “Services”) under our hexbyte.dev domain. By using our Services, you consent to the practices described in this policy. For questions, contact us at legal@hexbyte.dev.

1. Information We Collect

We collect information to provide and improve our Services, as outlined below.

1.1 Information You Provide

1.1.1 Account Information: When you register for our Services, we collect your name, email address, and a hashed version of your password (we do not store your actual password).

1.1.2 Support and Communications: When you contact us for support or inquiries, we collect your contact details and communication content.

1.1.3 User-Provided Content: Any data you submit through our Services, such as feedback or form submissions.

Note: This Privacy Policy applies primarily to services and applications provided under the main hexbyte.dev domain. Some applications or services offered under subdomains of hexbyte.dev or other domains may have their own separate privacy policies. Please refer to the respective privacy policy available on those sites or subdomains.

1.2 Automatically Collected Information

1.2.1 Usage Data: We may collect limited data on how you interact with our Services, such as log data (e.g., timestamps, URLs accessed, and basic interaction events). This data is collected solely to ensure the functionality, security, and reliability of our Services, to detect and prevent abuse, and to improve user experience. All usage data is fully anonymized and cannot be used to identify you as an individual.

1.2.2 Device and Technical Information: We may collect your IP address, browser type, operating system, device type, and other technical details to ensure compatibility, security, and to improve our Services. This technical data is fully anonymized and cannot be used to identify you as an individual.

1.2.3 Cookies and Tracking Technologies: We use only essential cookies and similar technologies (e.g., session cookies) necessary for authentication and maintaining Service operability. In addition, our Services are protected by Cloudflare, which may set cookies for security and fraud prevention purposes (see Cloudflare’s Cookie Policy <https://www.cloudflare.com/cookie-policy/>). We do not use cookies to track user behavior or for analytics or advertising purposes.

1.3 Information from Third Parties

We may receive information from third-party services (e.g., payment processors) that you authorize to share data with us, subject to their privacy policies. We do not integrate with third-party advertising networks or services for personalized ads.

1.4 Data Minimisation

We adhere to data minimisation principles, collecting only the personal information necessary to provide and improve our Services, in line with GDPR Article 5(1)(c).

2. Use of Your Data

We process your information for the following purposes, based on legal grounds such as contract performance (Article 6(1)(b) GDPR), legitimate interests (Article 6(1)(f) GDPR), or consent (Article 6(1)(a) GDPR):

- Operate, maintain, and improve our Services.
- Provide customer support and respond to inquiries.
- Ensure security, prevent fraud, and enforce our Terms of Service.
- Comply with applicable laws, regulations, or legal processes.

We collect usage metrics solely to maintain and improve our Services, but do not use this data to profile or identify individual users. All such data is fully anonymized and cannot be linked to you personally.

3. Disclosure and Sharing of Information

We do not sell your personal information. We may share your data in the following cases:

3.1 Service Providers: With trusted third parties (e.g., hosting providers, email delivery service providers, authentication providers) who assist in delivering our Services, bound by data processing agreements (DPAs) compliant with GDPR Art. 28. These providers do not include advertising networks.

3.2 Legal Compliance: To comply with laws, regulations, court orders, or legal processes, or to protect our rights and safety.

3.3 Business Transfers: In connection with a merger, acquisition, or sale of significant assets, with notice as required by law.

3.4 With Your Consent: For additional purposes where you provide explicit consent.

4. Data Storage and Security

We implement state-of-the-art security measures, including:

- Encryption of data in transit (e.g., HTTPS) and at rest. In some cases, data may also be protected with full end-to-end encryption (E2EE).
- Access controls to limit data access to authorized personnel.
- Regular security audits and vulnerability assessments. Despite these measures, no system is completely secure, and we cannot guarantee absolute security.
- We store data in the European Union (EU) to ensure a high level of data protection and compliance with GDPR.

5. International Data Transfers

If we transfer or process your personal data outside the European Union (EU) or European Economic Area (EEA), we ensure appropriate safeguards are in place, such as Standard Contractual Clauses approved by the European Commission or other lawful transfer mechanisms, to protect your data in accordance with GDPR requirements.

6. Automated Decision-Making and Profiling

We do not use your personal data for automated decision-making or profiling that produces legal effects or similarly significant impacts on you (Article 22 GDPR).

7. Your Rights

You have rights regarding your personal data, depending on your jurisdiction.

7.1 GDPR (European Economic Area Residents)

If you reside in the EEA, you have the right to:

- Access the personal data we hold about you (Art. 15 GDPR).
- Request correction of inaccurate data (Art. 16 GDPR).
- Request deletion of your data (Art. 17 GDPR).
- Object to or restrict data processing (Art. 18, 21 GDPR).
- Request data portability (Art. 20 GDPR).
- Withdraw consent at any time, without affecting prior processing (Art. 7 GDPR).
- Lodge a complaint with a supervisory authority (Art. 77 GDPR).

To exercise these rights, contact us at legal@hexbyte.dev.

7.2 California Privacy Rights (CCPA/CPRA)

If you are a California resident, you have the right to:

- Know what personal information we collect, use, or disclose.
- Request deletion of your personal information.
- Opt out of the sale or sharing of your personal information (note: we do not sell or share your data for advertising).

You will not face discrimination for exercising your privacy rights. To exercise these rights, contact us at legal@hexbyte.dev.

7.3 Other Jurisdictions

Residents of other regions may have similar rights under local laws (e.g., PIPEDA in Canada). Contact us to learn more.

8. Withdrawing Consent

Where we rely on your consent to process personal data, you may withdraw your consent at any time by contacting us at legal@hexbyte.dev or, where applicable, via your account settings. Withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

9. Data Retention

We retain personal data only as long as necessary for the purposes outlined in this policy, including:

- Providing and improving our Services.
- Complying with legal obligations (e.g., tax or commercial law).
- Resolving disputes or enforcing agreements. For example, account data may be retained while your account is active and for up to 6 months thereafter, unless required for legal purposes. Log data is typically retained for 30 days, but can be deleted upon request. You may request deletion of your data at any time, subject to legal retention obligations.

10. Data Breach Notification

In the unlikely event of a data breach that affects your personal data, we will notify you and the relevant supervisory authorities as required by applicable law, including GDPR, without undue delay.

11. Children's Privacy

Our Services are not intended for individuals under 18 years of age without parental consent. We do not knowingly collect personal data from children. If we learn that a child has provided personal data without consent, we will promptly delete it. Contact us if you believe we have collected such data.

12. Third-Party Links

Our Services may contain links to third-party websites or services. This Privacy Policy does not apply to those third-party sites. We encourage you to review the privacy policies of any third-party sites you visit.

13. .dev Domain Compliance

As a hexbyte.dev domain, we comply with Google's registry policies, prohibiting the use of our Services for malware distribution, phishing, piracy, or any other illegal activities. Violation may result in suspension of Services, as described in our Terms of Service.

14. Changes to This Privacy Policy

We may update this policy to reflect changes in our practices or legal requirements. Updates will be posted on our website, effective upon posting. We encourage you to review this policy periodically. Significant changes will be communicated via email or in-service notifications, where required.

15. Contact Us

For questions, concerns, or to exercise your privacy rights, please contact us:

hexbyte Legal Team

Email: legal@hexbyte.dev